

G-NET IT SYSTEMS OPC [PRIVACY POLICY]

G-NET IT Systems OPC respects and protects your privacy. We are committed to safeguarding personal information in accordance with the Data Privacy Act of 2012 (Republic Act No. 10173) and its implementing rules and regulations.

G-NET IT Systems OPC is registered with the National Privacy Commission (NPC) and complies with applicable Philippine data privacy regulations.

1. Information We Collect

We may collect:

- Full Name
- Address
- Email Address
- Mobile Number
- Government-issued Identification
- Account Information
- Billing Information
- Service Location Details
- Device and Network Information
- Website Usage Data
- IP Address and Browser Information

2. How We Use Your Information

We use your information to:

- Process service applications
- Verify customer identity
- Provide internet and related services
- Process payments and billing
- Respond to inquiries and support requests
- Improve website functionality
- Monitor service quality
- Comply with legal and regulatory requirements

3. Data Sharing

We do not sell personal information.

Information may be shared only with:

- Authorized employees and contractors
- Payment processors
- Government agencies when required by law
- Regulatory authorities
- Service providers assisting in operations

4. Data Security

We implement reasonable administrative, physical, and technical safeguards to protect personal information from unauthorized access, disclosure, alteration, or destruction.

5. Cookies and Website Analytics

Our website may use cookies and analytics technologies to:

- Improve user experience
- Understand website traffic
- Analyze system performance
- Enhance website functionality

Users may manage cookie preferences through their browser settings.

6. Data Retention

Personal information shall be retained only for as long as necessary to fulfill legitimate business purposes, legal obligations, and regulatory requirements.

7. Your Rights

Under the Data Privacy Act of 2012, you may:

- Access your personal data
- Request correction of inaccurate information
- Request deletion where legally applicable
- Object to certain processing activities
- Request information regarding how your data is processed

8. Third-Party Services

Our website may contain links to external websites. G-NET is not responsible for the privacy practices of third-party websites.

9. Changes to this Privacy Policy

We reserve the right to amend this Privacy Policy at any time. Updated versions will be posted on our website.

